

# 民眾填寫首長信箱操作說明

1. 民眾進入本部或所屬機關全球資訊網「首長信箱」，進行「步驟

1：認證電子信箱」：填寫個人電子信箱後送出

The screenshot shows the Chinese interface of the Ministry of Justice's website. At the top, there is a navigation bar with the Ministry of Justice logo and name in Chinese. Below it, there are several menu items: 法務部簡介, 線上服務e點通, 法務資料庫, 法治視窗, 法務統計, 資訊公開, 下載專區, and 司法改革. The main content area is titled "部長信箱" (Minister's Mailbox). Underneath, it says "步驟1: 認證信箱" (Step 1: Verify Email). There are two input fields: one for the email address with a placeholder "請輸入您的電子信箱" and an example "(例如: adc@gmail.com)", and another for a verification code with a placeholder "請填驗證碼" and the value "35394". To the right of the verification code field are buttons for "重新產生" (Regenerate), "語音播放" (Voice Playback), and "驗證碼,另開視窗" (Verification Code, Open New Window). Below the input fields are two buttons: "認證信箱" (Verify Email) and "重新填寫" (Re-enter). At the bottom, there are four numbered instructions in Chinese.

- 1.請填寫電子信箱 → 點選「認證信箱」 → 請至您的電子信箱接收認證郵件。
- 2.為避免您收不到確認信，請盡量避免使用免費信箱；若無法收到確認信，建議至「垃圾郵件」查看或使用其它信箱。
- 3.請於收到確認信後24小時內完成認證，若逾期請重新認證。
- 4.若無法收到確認信，請點選「重新確認信」。

## 認證電子信箱-中文網

The screenshot shows the English interface of the Ministry of Justice's website. At the top, there is a navigation bar with the Ministry of Justice logo and name in English. Below it, there are several menu items: What's New, About MOJ, Main Operations, Statistics of Justice, Mutual Legal Assistance, Laws and Regulations Database, Service, Human Rights in Taiwan, and Links. The main content area is titled "Contact us". Underneath, it says "Step 1: Certified Email". There are two input fields: one for the email address with a placeholder "Your E-mail" and an example "(example : abc@gmail.com)", and another for a verification code with a placeholder "Please enter" and the value "17732". To the right of the verification code field are buttons for "ResetCaptcha", "VoiceCaptcha", and "VoiceCaptcha code,Open New Window". Below the input fields are two buttons: "Certified Email" and "Reset". At the bottom, there are five numbered instructions in English.

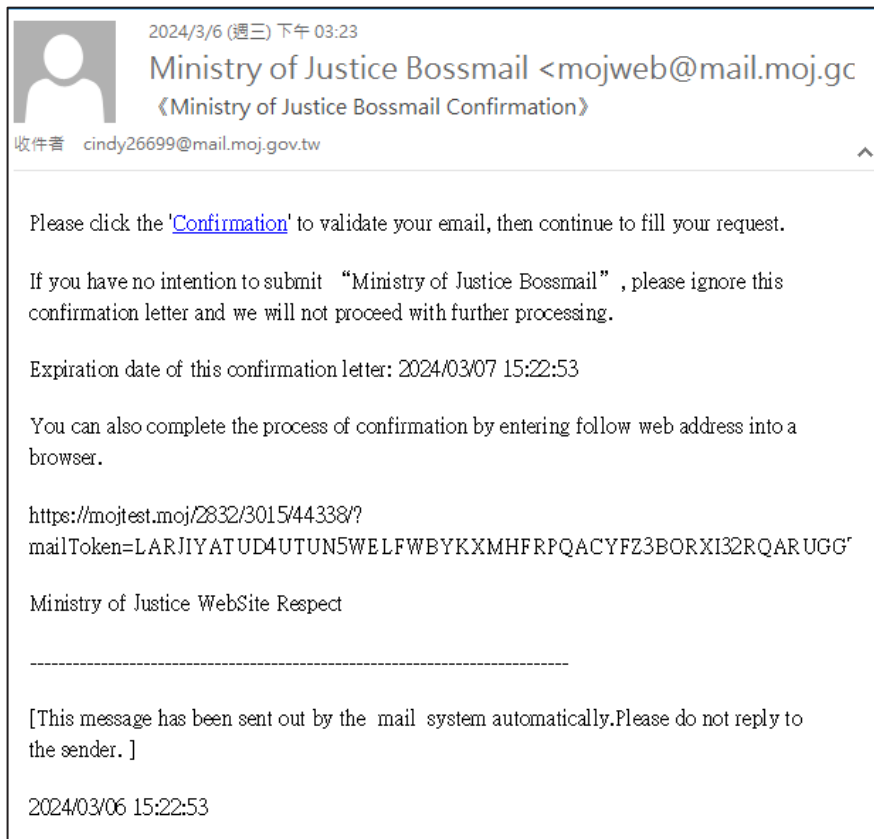
1. Please enter your email address → Click on "Certified Mail" → Check your inbox for the confirmation email.
2. The system will send a confirmation email and status updates to the email address you provide. Please open the email and click on the confirmation link. If you do not receive this confirmation email, please check your junk or spam folder.
3. To ensure that you are able to receive a confirmation email and a reply, we recommend against the use of free email services.
4. Please complete the confirmation step within 24 hours of receiving the email. If you are unable to do so, please request another confirmation email.
5. If you do not receive this confirmation email, please "Click here to request another confirmation email."

## 認證電子信箱-英文網

## 2. 系統寄發確認信至民眾所填之電子信箱



### 電子信箱認證信-中文網



### 電子信箱認證信-英文網

3. 民眾至個人電子信箱點選確認信中的連結，以完成信箱驗證，並連結回本部或所屬機關全球資訊網「首長信箱」頁面接續進行「步驟 2:填寫意見內容」

中華民國  
法務部  
Ministry Of Justice

熱門關鍵字： 減刑 委任書 認罪協商 死刑 拍賣

法務部簡介 - 線上服務e點通 - 法務資料庫 - 法治視窗 - 法務統計 資訊公開 - 下載專區 - 司法改革

現在位置： 首頁 / 部長信箱

部長信箱

步驟1：認證信箱  
\* 您的電子信箱： cindy26699@mail.moj.gov.tw (已驗證)

步驟2：填寫意見內容

如果您有任何問題，您可以透過本信箱，直接向我們反映，我們將儘快並妥慎處理，並很誠懇地您的建言，謝謝！  
註：\*為必須(連)欄位，不能為空白(因資安考量，請勿輸入<>''等特殊符號)

處理流程說明 詳情處理進度查詢

\* 您的真實姓名： 請輸入您的真實姓名

\* 您的聯絡電話： 請輸入您的聯絡電話  
(電話格式：02-23456789#123 或 0912-345678)

您的聯絡地址： 請輸入您的聯絡地址

\* 您的意見主旨： 請輸入您的意見主旨  
(主旨輸入請於50個中文字以內)

\* 您的意見內容： 內容輸入請於3000個中文字以內  
(內容輸入請於3000個中文字以內)

檔案上傳：  
檔案上傳

\* 驗證碼： 請輸入右方 60585 重新產生 請會播放 驗證碼另開視窗

送出 重新填寫

意見內容填寫表單-中文網